

Help Us Help You

Data Governance is a powerful tool that impacts our daily activities. The Data Governance Council needs your help. Please bring your expertise, ideas and feedback to the monthly meeting.

Standardize load time to EST for all Data Sources

New billing method using transactional data.

Adding the new A2 record type to track TTS expansion

Standardize all platform to collect time in milliseconds

Ability to track international phone #s by country

Define "real-time" as 5 minutes or less and "near real time" as 5 – 15 minutes

Change data retention policy from 13 months to 5 years in the Greenplum environment.

Reduction of Data Errors - At the start of Data Governance, there were 2 million errors generated daily. This has now reduced to 200 (or less) errors per day.

All Data goes into a database – This is a continued effort to support Data Centralization

VXML to Audium wrapper – Identified an efficient method to track the data for applications using this method to log VXML calls.

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resolved
Issues